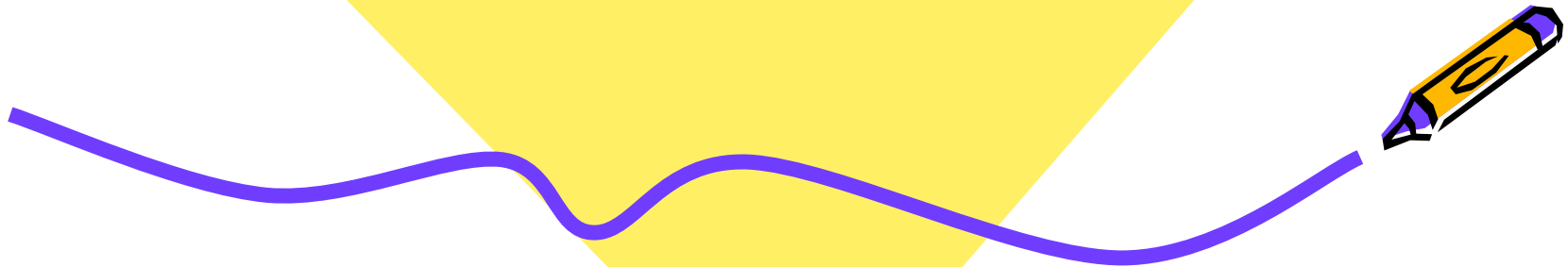


Helpguide for Placing An Online Order



Online transactions are processed through a third party independent payment gateway
www.ccavenue.com.

Transactions are **Verisign** secured.

Step 1: Choose the Gift item of your choice

Mumbai flower plaza.com

The screenshot shows the Mumbai Flower Plaza website interface. At the top, there is a navigation bar with links for Home, Personalized Orders, Locations, Shopping Cart, Privacy Policy, and Contact us. Below the navigation bar, the website logo 'Mumbai flower plaza.com' is displayed. A chat box on the right offers online support via Yahoo Messenger (gwlordery@yahoo.com) or MSN (gwlordery@hotmail.com). A contact number is also provided: +91 93410 36853.

The main content area features a 'Categories' menu on the left with options like Apparels and Sarees, Balloons, Cakes, Chocolates, Dry Fruits, Flowers, Gift Combinations, Gift Certificates, Mithai, and Soft Toys. Below this is an 'Occasions' menu with options like Anniversary, Best Wishes, Birthday, Christmas, Congratulations, Diwali & Bhai Dooja, Durga Puja & Dussehra, Father's Day, For Kids, Friendship Day, Ganesh Chaturthi, Get Well Soon, Holi, and Housewarming.

The central product listing is titled 'Arrangement of Red Color Roses in Glass Vase'. It includes an image of a bouquet of red roses and three pricing options:

- Small** (12 Roses): US\$ 11.99/ Rs.569 [Order Now](#)
- Medium** (24 Roses): US\$15.99/ Rs.759 [Order Now](#)
- Large** (50 Roses): US\$ 25.49/ Rs.1199 [Order Now](#)

Below the pricing options, there is a link for 'Other Items...'. To the right of the product listing, there are promotional boxes for 'Midnight Gifts Delivery - Mumbai, Thane, Vashi and Pune' with a 'Click Here' link, 'ForthComing Festivals' including Good Friday (10th April) and Mother's Day (10th May), and a note that MasterCard, Paypal, or Discover Card holders can place orders at an alternate website.

- 1) To place the order click on “**Order Now**” link, corresponding to the gift item that you would like to choose.
- 2) To choose from wider range of gift items, please click on the respective link in the “**Category Menu**” section. E.g. If you want to choose from range of flowers, please click on “**Flowers**” link in “**Category Menu**”.
- 3) On this website, you can make payment using **any one** of the following instruments:
 - 1) Credit Card [Diners Club Card/ American Express/ Visa]
 - 2) Internet Enabled Bank Account (Debit Card)
 - 3) PayMate (Mobile payment), ITZ Cash Cards
- 4) **MasterCard, Paypal or Discover Card holders** can place the order at our alternate website: <http://www.rosesandgifts.com>

Step 2: Order Form (Enter Delivery Date, Gift Message and Gift items Confirmation)

Mumbai flower plaza.com

Product ID #	Description	Price	Qty
FFB0031	12 Red Roses in a Vase Please Enter your Gift Message and Date of Deliver <input type="text"/>	INR 569.00	<input type="text" value="1"/>
Grand Total :		INR 569.00	

Notes :

1. To delete an item, change the quantity to zero.
2. All prices are in INR (Indian Rupees).
3. If you use a non-Indian credit card, your bank will automatically convert to your home currency based on today's exchange rates.
4. Click [here](#), to view the approximate value of this transaction in your local currency which will be reflected in your Credit Card Statement.

[Customer Privacy Statement](#) ▼

Would you like to . . .

[Add More Items](#)

[Save My Changes](#)

[Pay & Finish](#)

- 1) Once you would have clicked on “**Buy Now**” link on our website <http://www.delhiblossoms.com>, you shall be directed to this form.
- 2) On this form:
 - 1) Provide your **Date of Delivery**
 - 2) **Provide your Gift Message**
 - 3) Verify the Quantity of selected gift item
 - 4) If you want to select more gift items, click on “**Add More Items**” button
 - 5) Once you are done with this form, please click on “**Pay & Finish**” button

Step 3: Final checkout

Product ID #	Description	Unit Price	Qty	Total Price
FFB0031	12 Red Roses in a Vase	INR 569.00	1	INR 569.00
Grand Total :				INR 569.00

Notes :

1. Charges will appear on your credit card statement as **CCAvenue.COM OR AVENUES INDIA PVT. LTD. .**
2. All prices are listed in Indian Rupees. If you use a non-Indian credit card, your bank will automatically convert to your home currency based on today's exchange rates.
3. Click [here](#), to view the approximate value of this transaction in your local currency which will be reflected in your Credit Card Statement.

Proceed To Modify the Cart

Modify Cart

Proceed To Final Checkout

Final Checkout

- 1) Once you would have clicked on **“Pay & Finish”** button, you shall be directed to this form.
- 2) On this form:
 - 1) Click on **“Final Checkout”** button
 - 2) If you want to modify the shopping cart, click on **“Modify Cart”** button



Step 4: Shipping and Billing details - I

INDIAN RUPEES 569.00 will be charged to your Card / Bank Account.
Click [here](#), to view the approximate value of this transaction in your local currency which will be reflected in your Card / Bank Statement.

▶ Billing Details	
NOTE: For Verification, please enter the billing address as it appears on your statement	
Name	<input type="text"/>
Debit / Credit Card Billing Address	<input type="text"/>
City	<input type="text"/>
State / Province	<input type="text"/>
Zip Code	<input type="text"/>
Country	Select a Country <input type="button" value="v"/>
Telephone/Mobile Number	<input type="text"/>
Email Address	<input type="text"/>
Other Notes or Instructions [optional]	<input type="text"/>
▶ Delivery Details [Is Delivery Address same as above <input type="checkbox"/>]	
Name	<input type="text"/>
Shipping / Delivery Address	<input type="text"/>
City	<input type="text"/>
State / Province	<input type="text"/>
Zip Code	<input type="text"/>
Country	Select a Country <input type="button" value="v"/>
Telephone/Mobile Number	<input type="text"/>

- 1) Once you would have clicked on “**Final Checkout**” button, you shall be directed to this form.
- 2) On this form, please provide:
 - 1) Billing Details and Delivery Details
 - 2) If we have provided you with **Discount/ Cashback code**, please enter the same in “**Other Notes or Instructions**” box in this form.
 - 3) If you would like us to provide any special instructions for delivery of your order, please provide the same in “Other Notes or Instructions” box in this form

Step 4: Shipping and Billing details - II

<input type="radio"/> Pay By Credit Card [Diners Club Card/ American Express/ JCB card/ Visa]	
Card Type	--Select--
Card Number	<input type="text"/> <small>No dashes or spaces e.g., 4568256901056035</small>
Card Verification Number	<input type="text"/> [How to find the verification number]
Expiry Date	Month / Year
Card Issuer Bank Name	<input type="text"/> [?]
<input type="radio"/> Pay By ATM-CUM-DEBIT CARD	
Please select the card type by which you wish to pay.	
Card Type	--Select--
<input type="radio"/> Pay Using Your Internet Enabled Bank Account	
Bank Account	-----Select-----
<input type="radio"/> Pay by PayMate(Mobile payment)	
Mobile Number	<input type="text"/> <small>No dashes or spaces e.g., 9800000000</small>
<input type="radio"/> Pay by ITZ CASH CARDS	
Cash Cards	--Select--
<input type="checkbox"/> Notes	
  <small>ABOUT SSL CERTIFICATES</small>	<ul style="list-style-type: none">• The charges will be billed to your Card / Bank Statement as CCAvenue.COM/CHARGE• On submission of this page, the normal process time is approximately 5 seconds, however it may take longer at times.• After submitting the page, please wait for the intimation from the server, DO NOT press back or Refresh button in order to avoid double charge.• For Credit Card users: All prices are listed in Indian Rupees. If you use a non-Indian credit card, your bank will convert to your local currency based on prevailing exchange rates.
<input type="button" value="Submit Form"/>	

- 1) Once you would have scrolled down the form shown in **Step 4: Shipping and Billing details - I**, you shall view this section of the same form.
- 2) On this section of the form, please **choose the instrument** (by clicking on corresponding radio button) using which you would like to place the pay and provide the required details.
- 3) Depending on the payment instrument that you want to use for placing the order, please select the respective radio button.
- 4) **ATM/ Debit card** users can make the payment through **Internet Enabled Bank Account** section (you would require Net banking facility on your debit/ ATM card to use this option).

Step 5: Transaction Processing

Address  https://www.ccavenue.com/servlet/new_txn.DoTransConnect  

L O A D I N G.....

Please wait and do not press **BACK** or **REFRESH** button of your browser.

You will be connected to Payment Gateway within 5 to 10 seconds.....

- 1) Once you would have clicked on “**Submit Form**” button, you shall be directed to this screen, indicating that your transaction is being processed.

Step 6: Confirmation - Successful Transaction

Your Transaction was **SUCCESSFUL !!** . Thank you for your purchase!
Your order number is **CART13814769**.
Please keep this order number for future reference.

Note:

If you have an Order Status or a Billing Question,
please e-mail at contactus@giftwithlove.com.

This purchase is a direct transaction between you and
<http://www.giftwithlove.com>. However, the charges will be billed to your account
as CCAVENUE.COM OR AVENUES INDIA PVT. LTD.

- 1) Once your transaction has been successfully processed, you shall be shown the message similar to the above.
- 2) Please email us at: contactus@giftwithlove.com or call at: +91 93410 36853, if you have any queries.